



## PT/OT/ST PRACTITIONER CREDENTIALING REQUIREMENT CHANGE EFFECTIVE IMMEDIATELY

March 25, 2016

The AHCCCS Medical Policy Manual Chapter 900, Policy 950 Credentialing and Recredentialing Processes was updated October 2015 to require credentialing of Physical, Occupational and Speech Therapy practitioners. As a result, *effective immediately*, Care1st and ONECare must require credentialing of each individual Physical, Occupational and Speech Therapy practitioner.

Care1st and ONECare are members of the Arizona Association of Health Plans (AzAHP) and participate in the AzAHP Credentialing Alliance. The Credentialing Alliance's streamlined credentialing process utilizes:

- The Council for Affordable Quality Healthcare (CAQH) Universal Provider Datasource for all practitioner credentialing applications
- A common practitioner data form to collect information necessary for the contract review process and system loading requirements

Aperture is the Credentialing Verification Organization (CVO) that performs primary source verification (PSV) services on behalf of Care1st and ONECare.

Please complete the following process for any new therapist being added to your group:

1. Complete the AzAHP Practitioner Data Form available on our website [www.care1st.com/az](http://www.care1st.com/az) under *Providers > Forms*
2. If the practitioner is not registered with CAQH, a profile must be created at [www.caqh.org](http://www.caqh.org). Contact the CAQH helpdesk at 888.599.1771 with any questions.
3. Practitioners who are registered with CAQH are encouraged to make sure their documentation is up to date
4. Confirm that Care1st is approved to access your CAQH application
5. Add the practitioner's CAQH # on the AzAHP Practitioner Data Form
6. Fax completed forms and attachments to Provider Network Operations at 602.778.1875

For existing contracted therapists, our credentialing team is in the process of determining next steps to complete credentialing for them and we will be in touch as soon as possible with additional instruction.

If you have any questions please call Provider Network Operations at the numbers below.

*Thank you!*

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**Provider Network Operations**  
Phone 602.778.1800 or 866.560.4042 (Options in order: 5, 7)

Email [PNOaz@care1st.com](mailto:PNOaz@care1st.com)

Fax 602.778.1875

Visit our website at [www.care1st.com/az](http://www.care1st.com/az)

Looking for your assigned Provider Network Rep? On our website go to *Providers > Provider Rep Contact Info*