



Care1st Regional Behavioral Health Authority (RBHA) Implementation Effective 10/1/2022

July 29, 2022

Dear Care1st Providers and Office Staff:

In addition to serving the AHCCCS Complete Care (ACC) population, Care1st will begin serving as the RBHA in the Northern geographical service area (GSA) starting on 10/1/2022!

The Northern GSA includes Mohave, Coconino, Navajo, Apache and Yavapai Counties.

As an ACC-RBHA plan, Care1st will administer integrated physical and behavioral health services, Serious Mental Illness (SMI) and Crisis services to all members under one plan.

With this change, Care1st expects approximately 6,000 RBHA members to transition from Health Choice on 10/1/2022.

We will receive several sets of data for the transitioning members from Health Choice including (but not limited to):

- *PCP Assignment* - this information will be used to ensure wherever possible, the member remains assigned to the same PCP
- *Behavioral Health Home Assignment* - this information will be used to ensure wherever possible, the member remains assigned to the same Behavioral Health Home
- *Clinical Information* (high risk pregnancy) – this information will be used by our clinical/ Care Management teams for members transition of care and care coordination
- *Authorization Data* – this information will be used by Care1st to honor Health Choice open prior authorizations for a period

More details will be sent on or before Monday August 15th regarding claim submission, state only and crisis enrollment, prior authorizations, pharmacy, website, etc.

Please contact the Care1st Network Management team using one of the options below should you have additional questions in the meantime.

Thank you!

Care1st Network Management
Ph 602.778.1800/866.560.4042 (Options in order: 5, 7)
Fax 602.778.1875/E-mail SM_AZ_PNO@Care1stAZ.com

Visit our website at www.care1staz.com

Looking for your assigned Provider Network Rep? On our website go to Providers > Provider Rep Contact Info