



**RE: 2013 Fraud, Waste, and Abuse & General Compliance Training**

Dear Administrator:

The Centers for Medicare & Medicaid Services (CMS) requires plan Sponsors to provide Fraud, Waste, and Abuse (FWA) & General Compliance Training to health plans' contracted first-tier, downstream, and related entities (FDRs) as well as FDRs employees who are involved in the administration or delivery of Parts C and D benefits. This training, must, at a minimum, must be completed within 90 days of initial contracting, and annually thereafter. Training must also be provided:

- Upon appointment to a new job function;
- When requirements change;
- When FDRs are found to be noncompliant;
- As a corrective action to address a noncompliance issue; and
- When FDRs work in an area implicated in past FWA.

ONECare by Care1st Health Plan Arizona (HMO SNP) ("ONECare) must provide the FWA & General Compliance Training directly to its contracted FDRs or provide appropriate training materials. These training materials and other important information are now available on our website at: <https://www.care1st.com/az/>.

As part of the initial contracting requirements and/or annual FWA & General Compliance Training, ONECare is using CMS' 2013 "Medicare Parts C&D Fraud, Waste and Abuse Training and General Compliance" training material. Upon completion of the training requirements, the following document must be completed. **You may submit via our online portal** or email the completed document to [ComplianceDepartmentAZ@care1st.com](mailto:ComplianceDepartmentAZ@care1st.com), fax to (602) 778-1814 or mail no later than **December 31, 2013:**

1. The ICE Compliance\_Training\_Confirmation

ONECare will update and provide additional training materials and/or information as it deems necessary in accordance with regulatory requirements / guidelines. We thank you for your continued support and we appreciate your cooperation. Please contact the Compliance Department if you have any questions or need any assistance.

Best Regards,

Patty Dal Soglio, Compliance Officer

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