



PROVIDER NETWORK SUMMER MAILING & BILLING TOOL

June 30, 2016

Dear Care1st and ONECare Providers, Office Staff & Billing Staff:

The 2016 Summer Provider Network Operations Mailing and Quick Reference Guide are available on our website. A link to the complete mailing and a separate link to just the Quick Reference Guide is available. You may view, search and print as needed.

The network mailing provides updates, helpful reminders and tools to make your life easier when working with Care1st and ONECare.

The Quick Reference Guide includes information on *more than 70 topics*: Everything from advanced directives, AHCCCS accessibility and availability standards, behavioral health, health plan contact information, claims and reimbursement, EDI, EFT, fraud/waste/abuse, to prior authorization tips, and much, much, more. Please check it out!

In addition, the Care1st Provider Billing Tool June 2016 is new and was created to provide tips and reminders to reduce claim errors and resubmissions so you get paid faster! We hope you like it and appreciate your feedback.

To access the mailing, Quick Reference Guide and the Provider Billing Tool go to www.care1st.com/az/ > Care1st > Providers > Mailings & Reference Materials.

If you have questions when reviewing the updates please use the information below to contact us.

Thank you!