

AHCCCS PROVIDER FORUM Care1st Wednesday, September 25, 2014 Agenda

Welcome and Introductions *Tim Tejada, Provider Network Operations Manager*

Shirley Toms, East Valley Provider Representative

- AHCCCS Insurance Requirements
- Prior Authorization Tips

Pat Lapp, Central Valley Provider Representative

- Care Management Program
- Care Management Referrals

Linda Patterson, East Valley Provider Representative

- Role of PCP in Dental Care
- Developmental Screenings and Tools

Pat Lapp, Central Valley Provider Representative

• AHCCCS Benefit Changes

Anthony Crooks, Claims Liaison

- EPSDT and EP Modifier
- Billing the 59 Modifier
- Top 5 Claim Denials
- Prenatal Visit Billing
- AHCCCS Benefit Changes

Questions and Answers followed by Individual 1:1 Q&A All