

Care1st Forum Survey Results

	Overall, I found the Provider Forum to be valuable and, depending on topics, would consider attending	How satisfied are you with Care1st's Provider Services Team	How satisfied are you with Care1st's resolution of your claims issues?	How satisfied are you with Care1st's Prior Authorization process?	Do you know your Provider Representative?	
					Yes	No
Strongly Agree/Very Satisfied	48%	47%	30%	30%	61%	39%
Somewhat Agree/Satisfied	22%	26%	30%	21%		
Neutral	3%	4%	16%	22%		
Somewhat Disagree/Dissatisfied	3%	0%	0%	4%		
Strongly Disagree/Very Dissatisfied	1%	0%	0%	0%		
Total Surveys Collected	73					
Total # of Attendees	81					
% of Attendees that Completed Survey	90%					

