



MARICOPA PROVIDER FORUM AGENDA

Care1st

Wednesday, March 9, 2016

Welcome, Introductions and Raffle

Tim Tejada, Provider Network Operations Manager

Anthony Crooks, Claims Manager

- Claims
- Encounters Keys
- Provider Survey Results

Donna Smith, Behavioral Health Manager

- ED Diversion Program
- Primary Care Provider Interventions

Nirali Soni, Pharmacy Director

- E-Prescribing Controlled Substances
- Opioid Prescribing Guidelines

Carole Zbacnik, Sonora Quest

Ron Siniscalchi, Sonora Quest

- Sonora Quest Laboratories Services Overview
- Integrated Laboratory Network
- Advanced Laboratory Test Options

Brent Ratterree, Director of Health Plan Operations

- Encounters

Ivette Gastelum, Northeast Valley Provider Representative

- CMS Part D Enrollment
- Care1st Website Overview and Enhancements
- PNO Provider Survey Results

Final Raffle, Return Questionnaires and Introduction Dental Specific Topics

Medical Presenters Available for 1:1 Q&A in the Atrium

Cecilia Carroll, South Valley Provider Representative

- Advantica Website Overview and Enhancements
- Dental EDI, EFT, and ERA
- Dental Claims Top 5 Denials

Dr. Walt Pfitzinger, Advantica Dental Director

- Dental Prior Authorization Tips
- General Dental Tips

Return any remaining Questionnaires

Questions and Answers followed by Individual 1:1 Q&A

All