



## MARICOPA PROVIDER FORUM AGENDA

Care1st

Wednesday, April 5, 2017

Welcome, Introductions and Raffle

*Tim Tejada, Provider Network Operations Manager*

- WellCare Impact
- Phoenix Health Plan Member Transition
- Website Overview
- PCP ReAlignment

*Nancy DeRosa, Director, Quality Management*

- EPSDT Visits
- Developmental Screening
- No Show Log
- Credentialing

*Melinda Fischer, Pharmacy Lead*

- Opioids

*Kathy Hoffman, AVP of Clinical Operations*

- STAT/Urgent Prior Authorizations
- Medical Prior Authorization Top Denials

*Anthony Crooks, Senior Claims Liaison*

- Medical Claims Resources and Updates
- Out of Network Lab Referrals
- Top 5 Medical Claim Denials

*Tim Tejada, Provider Network Operations Manager*

- Dental Website and Resources
- Dental EDI/EFT/ERA

*Dr. Walt Pfitzinger, Advantica Dental Director*

- Top 5 Dental Claim Denials
- Dental Claim Tips
- Dental Waste and Abuse
- AHCCCS/DDD Benefit Updates
- ONECare Denture Benefit
- Prior Authorization Tips

Final Raffle, Return Questionnaires

Questions and Answers followed by Individual 1:1 Q&A

*All*